

SERVICES OFFERED

Catering to the Professional and Consumer:

- Fire and Security Alarm Systems ~ Design / Sales / Installation

- Central Station Fire and Security Alarm Monitoring & Dispatch

- Account web access, Email & SMS Notifications

- Tennant Improvement Alarm Systems Design & Installation

- CCTV Video for On & Off site observation

- Custom and Turn-Key installations

- Service & Maintenance Contracts Annual Testing and Inspections

Level One Security Inc.

Design + Installation + Service

(253) 891-0507

Email: info@levelonsecurity.com



800-950-3354
www.ag-ul.com

Level One Security Inc.

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www.levelonsecurity.com

"Keeping you safe since 1992"



avantguard
MONITORING CENTERS

and...

Level One Security Inc.

Number **One**
in
Customer Service!

GREAT SERVICE: Consistently Delivered

Here's how:

HIGHLY TRAINED OPERATORS

- 90-day training for new hires
- Total of 4 training levels
- Full time training dept
- CSAA 5 Diamond Training Award
- Internal quality assurance program
- Bilingual operators



Fast On-Site Response

Level One Security Inc. will respond quickly on-site if required to service, repair or replace components to keep your Alarm System in working order. Service calls and annual inspection agreements can be customized.

Custom Installations

Level One Security Inc. installations use hard-wired, wireless and hybrid systems allowing our clients needs to be fulfilled using the latest technology

FAST RESPONSE TIMES

- Correct staffing levels to deliver fast response every hour of every day
- Average response time less than 20 seconds

INCREDIBLE TECHNOLOGY

- GE MasterMind software
- DSC SurGard System III receiver
- IP card for Internet Monitoring
- Receives all formats
- 5-way hot server redundancy
- AES Radio (where available)
- Digital voice recording
- Automatic email reports
- Web access

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100 % Redundancy

FACILITIES

- Two Central Stations:
Ogden, UT
Tacoma, WA

DATA

- GE MasterMind hot server redundancy.
- Data is mirrored real time over servers in two different states

RECEIVERS

- Mirrored SurGard System III receivers at each central station
- Ensures that receiver lines can automatically be transferred to either central station

TELEPHONE

- Multiple telecommunication paths to each central station
- Multiple telco carriers into each central station